

TRAVEL CONDITIONS

City of Szeged for local, scheduled public transport vehicles

I. Important information:

The scope of the Travel Conditions and the relevant legislation in the administrative area of the City of Szeged of County Rank, on behalf of the Municipality of Szeged City of County Rank, to local public transport service companies, the Szegedi Közlekedési Kft. and MÁV Személyszállítási Zrt. and the Szegedi Környezetgazdálkodási Nonprofit Kft., which carries out passenger inspection activities (hereinafter: Service Provider), as well as to service users (hereinafter: Passenger). The Travel Conditions do not apply to TramTrain and passengers traveling with intercity busses in local areas. These Travel Conditions - based on other, higherlevel laws and, in addition to the conditions set out therein - regulate the obligations and rights of the Passenger and the Service Provider when using Szeged's local, scheduled and public transport services.

Additional conditions are also contained in the General Terms and Conditions of Service Providers, which also apply.

These Travel Conditions in the unified urban timetable publication; are displayed on the Service Providers' website, posted in their official premises and ticket offices; and are displayed on all vehicles put into service by the Service Provider - at least one place per vehicle (wagon).

II. Entry into force and effect of the Passenger Transport Agreement:

By declaring their intention to provide or use the service (by putting the vehicle into service, as well as the passenger boarding the vehicle running according to the current schedule at the designated place, intending to travel), the Parties declare that they have read and accept these Travel Conditions – which form an integral part of the transport contract – and their contents as binding on themselves. At the same time, with this implied conduct, a passenger transport contract enters into force between the parties, on the basis of which the Passenger is entitled to use the passenger transport service offered by the Service Provider - in compliance with the Travel Conditions.

The Service Provider may withdraw from the performance of the above-mentioned contract through the Driver representing him on the given vehicle and by his immediate decision if the Passenger intending to conclude the contract violates the Travel Conditions in a visible way, in particular: endangers the safety of the service of public interest (transport); refuses to pay the fare specified in the tariff, to validate the ticket entitling them to travel, to present a valid pass/travel~ or discount eligibility and documentation suitable for identifying the person.

The Passenger Transport Agreement concluded between the Passenger and the Service Provider is effective from the time of boarding and leaving the local scheduled vehicle.

III. Use of public transport vehicles, right to travel:

1. Use of vehicles

The travel service must be paid for in advance or purchased immediately after boarding without any special notice. Vehicles can be boarded with a single-use pre-purchased ticket, a discounted line ticket (10 collective ticket blocks), as well as a time-based ticket (60-minute ticket, 24-hour ticket, 72-hour ticket, discounted student group 24-hour ticket, "Boulevard day ticket", "Additional Boulevard daily ticket exchanged for paid parking in public areas", 5/30 day ticket), which can be paper or electronic with a valid travel pass or other proof of travel entitlement. which will give you the right to travel. When boarding the Service Provider's

vehicle, it is also possible to purchase a ticket from the driver or a validated ticket from the onboard ticket vending machine located on the vehicles – using contactless payment devices (e.g. bank card, mobile phone, etc.). If the purchase at the onboard ticket machine is unsuccessful, the Passenger is obliged to purchase a ticket immediately from the driver. **The price of a ticket purchased in this way is higher than the price of a paper ticket purchased in advance. Furthermore, tickets can only be purchased in cash from the driver.**

Passengers boarding on the Service Provider's local public transport vehicles (except trams) with an unvalidated ticket are obliged to board at the front doors or at the doors marked with a pictogram of a stroller and are obliged to validate their tickets with the ticket validation device placed there, or in case of E-tickets, using an Aztec (QR) code. Exceptions to the ticket validation obligation upon boarding are the pre-purchased validated time-based or single use tickets purchased from an onboard ticket machine or tickets validated at the first time of travel, or time-based tickets validated in advance at the time of purchase.

If the driver opens only the front door at a stop, the front door shall be designated for boarding. Upon boarding, paper or electronic passes, valid travel passes, previously validated time-based tickets or contactless means of payment must be presented without special request from the driver, as well as paper or electronic line tickets, unhandled pre-emption time-based tickets **must be validated immediately after boarding** or tickets must be purchased from the onboard ticket machine using contactless means of payment. Tickets used for the journey shall be preserved until it's completion. For embark, you must use the rear doors, which, in the case of the front-door boarding policy, open with a delay.

The passengers traveling standing in our vehicles must always hold on!

Upon arrival to the vehicle's final destination, passengers must leave the vehicle for safety reasons.

Strollers, mobility aids, bicycles can only be boarded and disembarked from vehicles at the door marked with a pictogram – With mobility aids at boarding/at disembark if in need, you can request the assistance of the driver.

The passenger must indicate their intention to disembark when approaching the stopping point, at a distance in time sufficient for the vehicle to be brought to a safe stop without sudden braking, without endangering the physical integrity of the passengers or other road users, using the signalling device provided for that purpose.

Without any type of line ticket, time-based ticket, valid pass, travel pass or proper proof of travel entitlement, as well as a Passenger intending to purchase a ticket using contactless means of payment, upon not boarding at the front door or at a door nearest to the onboard ticket machine, he or she waives the possibility of purchasing a ticket in the vehicle and in case of an inspection immediately following boarding - the person is considered to be an unauthorised user.

Anyone may travel on local regular services with the following exceptions and conditions:

- a. Trip must not involve an infectious patient.
- b. Children under 6 years of age and helpless people must be accompanied by an escort.
- c. Children and helpless people accompanied by escorts shall be accommodated in vehicles (sitting or standing), supervised and behaved in accordance with the conditions for their safe journey. The accommodation and supervision of infants transported by stroller is also always the responsibility of the attendant, with the addition that the accompanying person also decides whether to transport them in the

stroller or in their lap. In strollers, small children can only be transported when the stroller is fixed and the child is buckled in. The stroller must be secured against movement even if the child is not travelling in it.

- d. Disabled people and passengers with reduced mobility may travel secured in a designated area for mobility equipment.
- e. Reasons for excluding travel or necessitating an escort referred to in points a; to b shall not be examined by the crew of the vehicle. If the passenger nevertheless boards the vehicle for one of these reasons (e.g. concealing the cause, deceiving the driver or others), the resulting damage suffered and caused to a third party or the Service Provider shall be borne by himself, his caretaker, guardian, etc.

May be excluded from travel

- a person who is drunk or intoxicated,
- who behaves scandalously or for other similar reasons is at the expense of fellow passengers,
- who fails to comply with the travel conditions and relevant regulations.

For accident-free travel and safe vehicle movement

It is forbidden:

- getting on or off the vehicle after the audible departure warning signal sounds, preventing the doors from closing in any way,
- pressing the "alarm" unreasonably,
- leaning out of vehicle windows, giving or throwing objects inside or outside,
- bend or stretch beyond the vertical plane marked by the barrier or defined by the border of the stopping point at designated stops adjacent to the lanes of traffic, into general traffic routes; stepping from stopping points in front of an approaching vehicle, leaning over, reaching out, endangering the safety of both public and "general" traffic,
- sell anything or place an advertisement on vehicles, stops, without official – service provider or municipal – permission,
- arbitrarily open the ticketing device and the onboard ticket machine providing contactless means of payment, exposing them to unreasonably strong mechanical effects (punches, jerks),
- cause damage to station information and timetable notices,
- smoking on board at the vehicle and at stopping points (smoking cigarettes, cigars, pipes, ecigarettes),
- operate any appliance audibly by others,
- eating in the vehicle, drinking alcoholic beverages and hallucinogens,
- getting on a vehicle with coned ice cream, opened popsicle to travel, or consume it while travelling,
- boarding the vehicle in roller skates,
- travel with polluting clothing and hand luggage causing pollution.

If the Passenger's conduct hinders regular traffic and the Service Provider suffers damage as a result, it shall be passed on to the Passenger.

Any person who causes damage or abnormally contaminates buses, trolleybuses, trams, passenger facilities, including stop signs and poles and timetable notices or their furnishings and fittings, shall be obliged to reimburse the costs of cleaning, washing, restoration or replacement.

In order to protect equipment, devices, passengers, the life and physical integrity of the service provider's employees and agents and the national property in a place open to public traffic, at the stop, in the interior of public transport, in the area of its vehicles, the service provider is entitled to conduct surveillance through an electronic security technology system, to take video recordings during surveillance and to manage the image recordings made. The recordings can only be accessed by courts and authorities.

2. Travel entitlements:

You are entitled to unlimited free travel:

- child under 14 years of age
The child is entitled to the exemption until the last day of the month in which the child reaches the age of 14. To travel free of charge, it is necessary to present a valid ID card or student ID card of the child on board in the vehicles.
- a blind person who has a valid photo card of the Hungarian Association of the Blind and Partially Sighted or receives personal allowance for the blind, on the basis of a certificate to this effect, and one person accompanying the person travelling with the recipient.
- a person with a hearing impairment who holds a valid photo card from the National Association of the Deaf and Hard of Hearing and one accompanying person travelling with the holder.
- a person whom or for whom his/her parent or dependant receives a higher amount of child benefit, on the basis of an official certificate issued by the National Directorate General for Pension Insurance or the Hungarian State Treasury (proof of entitlement requires the presentation of an identity card), and one person accompanying the recipient.
- a person receiving disability support, on the basis of an official certificate issued by the Directorate General of National Pension Insurance or the Hungarian State Treasury (proof of eligibility requires the presentation of an identity card), as well as one person accompanying the recipient.
- An employee of the National Ambulance Service is entitled to travel free of charge upon presenting a serial numbered service card equipped with a photo and a valid holographic validation stamp together with a valid identity card. Person over 65 years of age (regardless of status or nationality)
- the disabled veteran and the widow of a war veteran, by presenting the military care certificate and a suitable identification document, and the companion of the disabled veteran (one person) if he is entitled to an escort, and this is included in his military care certificate;
- the family member of a disabled veteran who is at least 75% disabled, by proving his entitlement and identity

Proof of eligibility:

- Identity card or any other personally identifiable document.
- Certificate from the pension disbursing body and any other personally identifiable documents.
- Proof of conditions and identification document.

Exchange and validity of tickets, season tickets and travel passes:

When purchasing a ticket from the driver, the price of the purchased ticket(s) must be accurately calculated. The Driver is not obliged to exchange currency when selling the ticket(s). In this

case, upon a ticket inspection, the passenger without a ticket / season ticket may not invoke his intention to purchase with high-denomination funds as an excuse and is using the service without authorization (may be subject to a surcharge or excluded from the trip). It is not possible to exchange and redeem any type of line tickets, time-based tickets, even in case of damage.

The driver ticket can be purchased immediately after boarding at the front door as long as the Service Provider's vehicle is at the given stopping point.

When purchasing tickets using contactless means of payment, the ticket and time-based ticket must be purchased immediately after boarding the vehicle.

Any type of Szeged, local public transport line ticket is valid for a single journey from the pick-up point of the given line – to the terminus of Szeged local tram, trolleybus or bus line, without stopping. The line ticket is also valid on the tram-train within the administrative borders of Szeged (up to and including Rókus railway station stop) for a single journey without stopping.

Exception:

Due to an obstacle caused by traffic, when changing to an auxiliary vehicle the other end of the line ticket, without foil stripes, must also be validated. (In the case of a ticket getting "halved" by a validation device containing on the line number, the ticket also entitles the passenger to travel to the final destination on an auxiliary service running on the given line.)

Any type of line ticket or time-based ticket purchased in advance or from the driver must be validated by the ticketing device at the start of the journey - immediately after boarding and purchase. Exceptions to the ticket validation obligation are tickets purchased from an onboard ticket vending machine and tickets validated in advance from an on ground vending machine based on the customer's choice, as well as discounted student group 24-hour tickets, because they are already validated at the time of issue of the ticket during purchase, so there is no need to validate them again. A ticket purchased from an onboard ticket machine entitles you to travel from the moment of purchase, which must be kept during the journey until you leave the vehicle or, in the case of time-based tickets, until the end of the validity period.

Tickets purchased in advance and from the driver (any type of line ticket, time-based tickets) can only be used and validated until 31st of December of the year following the reference year. Unused discounted line tickets (10 collective ticket blocks) can be exchanged by paying the difference in value until 31st of December of the year following the reference year.

60-minute ticket validity: *

From the time of validation (from day, hour minute), it gives you the right to travel for 60 minutes, and the last journey started **within** the validity period even if it would be finished after its expiration, can be completed without further transfer on Szeged local tram, trolleybus, bus and TramTrain within the administrative border of Szeged. A time-based ticket purchased in advance must be validated with the timestamped ticketing device at latest at the start of the first journey, immediately after boarding, and the time printed on it by the validation device must be verified. If the time printed on it is incorrect, this must be reported immediately to the driver. The time-based ticket can be validated from a predetermined time at the time of purchase (e.g. by setting it up at the ticket machine). A time-based ticket purchased electronically must be validated at the start of the first journey, immediately after take-off, using the validation code Aztec (QR code) on the vehicle.

The validity of a 60-minute ticket purchased on the vehicle from an onboard ticket vending machine using contactless currency (validated by an automaton) starts from the date of purchase.

Boulevard daily ticket validity: *

Daily boulevard tickets can be purchased for unlimited travel up to and including the Grand Boulevard (Bécsi krt., Moszkvaikrt., Londoni krt., Párizsi krt., Római krt., Temesvári krt.), as well as from the first stop immediately before entering, until first stop outside after leaving the Grand Boulevard. The daily ticket is valid within the designated area on Szeged local tram, trolleybus, bus and Tram-Train within the administrative border of Szeged issued from the ticket vending machines of the service providers on the day of purchase. A time-based ticket purchased electronically must be validated at the start of the first journey, immediately after boarding, using the validation code Aztec (QR code) on the vehicle.

Paid parking in public areas additional Boulevard daily ticket: ***Only valid with the purchase of a daily parking ticket.**

In addition to the parking daily ticket, you can buy the Grand Boulevard (Bécsi krt., Moszkvai krt., Londoni krt., Párizsi krt., Brüsszeli krt., Római krt., Temesvári krt.), including, as well as from the first stop immediately before or until the first stop outside after leaving the Grand Boulevard, a daily ticket can be purchased for unlimited travel, valid on the day of purchase. The public transport daily ticket can be purchased in addition to the parking daily ticket purchased in the yellow, blue or purple zone. The vehicle which arrives at the yellow, blue or purple parking zone and is parked within the zone, its' driver can continue their journey with an additional daily ticket purchased from the vending machines of the service providers - on the local public transport of Szeged and within the administrative border of Szeged, in the designated area, on the Tram-Train line. A daily ticket purchased electronically, must be validated at the start of the first journey immediately after boarding with the validation code on the vehicle, using the Aztec (QR code).

5/30 daily ticket validity: *

The 5/30 daily ticket includes 5 tickets valid for one day each. The 5/30 daily ticket can be purchased on any starting date, from which it can be used for 30 days. The ticket validity can only fall within the 30-day shelf life of the 5/30 day ticket. The ticket is valid on the specified day for an unlimited number of journeys on local public transport of Szeged and on Tram-Train lines within the administrative borders of Szeged. The 5/30 day ticket can only be used by one person at a time. The individual tickets of the 5/30 daily ticket are issued together in the form of collector block, the 5/30 daily tickets are only valid together as a block. The ticket from the 5/30 daily block selected for the day must be validated with the timestamped ticketing device immediately after boarding at the start of the first journey. The time printed on it by the validation device must be checked, if the time printed on it is incorrect, this must be reported immediately to the driver. The electronically purchased 5/30 daily ticket is validated for the given day by scanning the QR code on the vehicle.

Discounted student group 24-hour ticket validity: *

The discounted group student ticket is valid for 24 hours from the indicated start time (month, day, hour, minute) on Szeged local tram, trolleybus, bus and Tram-Train vehicles within the administrative borders of Szeged. The ticket can be ordered by a certified school based in Hungary on paper or electronic form through the service provider's customer service office. If it is not clear from the name of the school that it is an educational institution, a certificate will also be needed from the maintainer or the financier. The ticket can be used by the customer travelling together with at least 10, and maximum 40 primary or secondary school students (or students visiting the school, even foreign students) after a maximum of 10 students an additional plus 1 adult accompanying person (maximum 4) is added in one vehicle (in case of a trams, it applies for one wagon) and are entitled to travel together. Students must have a valid

student ID card, or foreign students must have a personal identification document, which must be presented at inspection.

When using the discounted group student ticket, students can present a valid student card issued in any state, or failing that, foreign students can present a photo document suitable for personal identification (identity card, passport, driver's license in card format). In case for some reason the student card of the students using it is not available (lost or has not yet been issued or is not issued at all because the students do not use it), or in the case of students visiting the ordering school (student exchange programs, sports competition, etc.), the director of the educational institution may certify the student's student status, together with which the discounted group student ticket must be presented at inspection.

Travel of participants of sports, cultural, scientific and educational events of at least 100 people and several days in the local transport of Szeged:

Travel discounts (promotional discount) subject to approval by the Mayor of SZMJVÖ, purchased exclusively at the Public Relations Office of Szegedi Közlekedési Kft., for paper-based coupons:

- 72-hour ticket – 50% discount,
- One week pass – 50% discount,
- Biweekly pass – 50% discount.

How to purchase coupons:

- The organizer of the event submits a request addressed to the Mayor of SZMJVÖ, in which they declare the target program of the event, its duration, the types and number of value coupons requested (min. 100 pieces), no later than 30 days before the start date of the event.
- Decision of the Mayor of SZMJVÖ to grant the discount.
- The organizer of the event may purchase discounted tickets and passes only at the customer service office of Szegedi Közlekedési Kft., with the approval of the Mayor of SZMJVÖ, no later than 20 days before the start date of the event, by paying all the requested coupons in a lump sum, on-site or by advance transfer, refunding of the coupons is not possible.
- The invoice issued when purchasing the coupons must indicate the type and serial number of the coupons.
- The type, serial number and approval of the Mayor of SZMJVÖ must be sent to the customer service office of Szegedi Közlekedési Kft., and then to the accountability coordinator (Szegedi Környezetgazdálkodási Nonprofit Kft.).

24-hour ticket validity:

From the time of validation (day, hour, minute), for 24 hours, i.e. the day following the day indicated on the ticket, it can be used for travel on the tram, trolleybus, bus and TramTrain lines within the administrative borders of Szeged. Time-based paper tickets purchased in advance must be validated with the ticketing device immediately after boarding at the start of the first journey. The time printed on it by the validation device must be checked, if the time printed on it is incorrect, this must be reported immediately to the driver. The time-based ticket can be validated from a predetermined time at the time of purchase (e.g. by setting a date at the on ground ticket machine). The validity of a 24-hour ticket purchased on the vehicle using contactless means of payment from an onboard ticketing machine (validated by an automaton) starts from the date of purchase.

A time-based ticket purchased electronically must be validated at the start of the first journey, immediately after take-off, using the validation code Aztec (QR code) on the vehicle.

72-hour ticket validity:

From the time of validation (from day, hour, minute), for 72 hours straight, from the date visible on the ticket until the third day following the day indicated on the ticket, it can be used for travel on the tram, trolleybus, bus and Tram-Train lines within the administrative borders of Szeged. Time-based tickets purchased in advance must be validated with the timestamped ticketing device immediately after boarding at the start of the first journey and the time printed on it by the validation device must be verified. If the time printed on it is incorrect, this must be reported immediately to the driver. The time-based ticket can be validated from a predetermined time at the time of purchase (e.g. by setting it up at the ticket machine). The validity of the 72-hour ticket purchased on the vehicle using contactless means of payment from an onboard ticket vending machine (validated by an automaton) starts from the date of purchase. A time-based ticket purchased electronically must be validated at the start of the first journey, immediately after take-off, using the validation code Aztec (QR code) on the vehicle.

One week pass:

The calendar day requested by the Passenger and indicated on the pass (first day of validity) from 0:00 a.m. to 24:00 on the sixth day thereafter provides travel entitlement together with a valid photo ID card or a document suitable for proving identity – defined by law – or a card entitling him to use a discount.

Two week pass:

The calendar day requested by the Passenger and indicated on the pass (first day of validity) from 0:00 a.m. to 24:00 on the thirteenth day thereafter grants travel entitlement together with a valid photo ID or – defined by law – identity document or discount card.

30-day pass:

The calendar day requested by the Passenger and indicated on the pass (first day of validity) from 0:00 a.m. to 24:00 a.m. on the day before the same calendar day of the following month, together with a valid photo ID or – as defined by law – proof of identity or discount card.

Monthly, quarterly, semiannual and annual pass:

They are valid from 0:00 a.m. on the first day of the calendar month, quarter, half-year, year until 24:00 on the 5th day of the month following the given period. Monthly, quarterly, half-yearly and annual season tickets give you travel rights together with the appropriate valid photo ID or – as defined by law – proof of identity or discount card.

The use of city general season tickets - as well as weekly, two week and thirty-day passes - is subject to ID. They entitle you to travel together with a general season ticket with a photo, issued by the Service Provider or a valid official ID card proving identity (identity card, passport, plastic card driving license). The number of the general pass card or the number of the official card intended to be used by the Passenger must be written on the season ticket and can only be used in conjunction with the ID card belonging to the number.

General monthly pass for presentation without a photo:

It is valid from 0:00 a.m. on the first day of the calendar month until 24:00 on the 5th of the month following that period.

The general pass can also be issued for a monthly period in the form of a pass without a facial image, marked "For the presenter", which provides travel authorization without photo ID.

Student monthly pass:

It is valid for an unlimited number of trips from 0:00 on the first day of the calendar month until 24:00 on the 5th of the month following the given period.

Those entitled to:

- Full-time and evening students of educational institutions if they have a valid student card or a "Certificate" according to Government Decree 362/2011 (XII.30). "Verification" is only valid in conjunction with a photo ID card.
- In case of a person in a vocational education or adult education in legal relationship, with a student card + Kréta certificate, and an identification card
- Pursuant to Act LXII of 2001 on Hungarians living in neighbouring states (Száz. tv), they are entitled to: Hungarian Card or Hungarian Relatives Card + holder of a day or evening student card with the serial number registered in the Card.
- Students and students with the right of free movement and residence (Section 1 (a) of Act I of 2007) who attend full-time or evening education at a primary, secondary or higher education institution which takes place in the European Union, in a State party to the Agreement on the European Economic Area or in another State on the basis of an international agreement: which enjoy the same status as their nationals.

Semester pass (student pass for 5 months):

Only for those entitled to purchase student passes. It shall be valid from 27th of August each year to 5th of February of the following year or from 1st of February to 5th of July of each year. The pass is valid together with the original student ID or with a "Certificate" according to 362/2011. (XII. 30.) Gov. decree and a valid identification card

Validity of student cards:

The student ID card is issued by the educational institution to the student (the eligibility for a student ID card is determined by the educational institution). Hungarian students studying abroad can apply for their student ID card at the Customer Service Office of the Ministry responsible for education.

The permanent student ID card does not need to be validated in public education until the 31st of October, following the end of the academic year in which the student reaches the upper limit of compulsory school age. In case of a student who has reached the statutory compulsory school age, the validation of the permanent student ID card must happen

a) for the academic year in public education,

b) for the semester in higher education

by applying a validation sticker.

The validation sticker contains the validity period and the code of the issuing institution. A student ID card validated for the entire academic year or the second semester of the academic year is valid until October 31st – including the summer break following the academic year. From November 1st, the student ID card must be validated for the following academic year (semester) to entitle you to a discounted season ticket.

A student ID card validated for the first semester of the academic year is valid from September 1st, or from the date of validation until March 31st of the following year. A student ID card validated for the second semester of the academic year (even if it was not validated for the first semester) is valid from February 1st to October 31st. Students of higher education institutions can only use the discount from April 1 if the student ID card is validated for the second semester. In the case of cross-semester education, the ID card is validated according to

the traditional academic year instead of the actual completed study period. Students with a valid student ID card are entitled to use the discount until October 31 of the year of when they complete their studies, even if they have established an employment relationship in the meantime.

The discounted (student) monthly pass only entitles you to travel with a valid student ID card, or with the "Certificate" according to Government Decree 362/2011 (XII.30.), or with the student pass card issued by the Service Provider, alongside with a valid ID card.

Before traveling, the card number of the permanent student ID card or the number of the identity card must be written legibly in ink in the appropriate section of the monthly pass. The temporary student ID serial number cannot be written on the pass, but the ID itself is suitable for proving your right to the discount. During inspection, when traveling with a discount (student) monthly pass, you must present an identity card to prove ownership, the student ID card or a certificate in accordance with the government decree to prove the discount.

In the absence of student identification, the pass does not entitle you for travel, and the pass will be withdrawn during the ticket inspection until ownership and entitlement are proven.

The September discounted (student) monthly ticket validity starts from: August 27th 0:00 hour.

Pensioner monthly pass:

It is valid for an unlimited number of trips from 0:00 on the first day of the calendar month until 24:00 on the 5th of the month following the given period.

The monthly pass for pensioners entitles them to travel only together with the pensioner's pass card issued by the Service Provider and validated for the specified period.

Those entitled to:

- I. A person under the age of 65 to whom the Pension Payment Directorate provides a Travel Voucher.
- II. A person entitled to benefits for persons of active age (receiving regularly paid social assistance or employment replacement allowance) if he or she is not in employment, according to the certificate of the Notary.
- III. The rehabilitation annuity.

For a discounted pensioner pass card, you need:

- In Annex **I.** 'Beneficiaries' of travel vouchers,
- Annexes **II and III.** on the basis of the certificate of the notary competent for their place of residence, upon presentation at the designated offices and rental offices of the Service Provider.
- In the case of a "beneficiary travel voucher", equal to its period of validity,
- In the case of a notary's certificate, the time limit stated therein.
- "Beneficiaries' travel vouchers" or the notary's certificate of their place of residence,
- identity card,
- passport photo, which must not be older than 6 months.

Monthly pass for parent (on behalf of children):

It is valid for an unlimited number of trips from 0:00 on the first day of the calendar month until 24:00 on the 5th of the month following the given period.

The monthly pass voucher for those entitled to a monthly pass with small children entitles them to travel only together with the children pass issued by the Service Provider and validated for the specified period.

Those entitled to:

- A registered permanent resident or temporary resident of Szeged who proves with an official certificate that he or she is receiving childcare assistance benefit (GYESE), child-raising allowance (GYET) or nursing allowance for caring for a child(e).

To obtain a discounted infant pass card:

- An original official certificate not older than **one** month issued by the Szeged District Office of the Csongrád-Csanád County Government Office proving the payment of the GYESE or GYET or nursing allowance,
- or on the basis of an affirmative decision not older than three months, upon presentation at the designated offices and rental offices of the Service Provider.

Period of validity indicated on the pass card:

- It shall last until the last day of the month of expiry of the official certificate or decision having expired earlier, but not later than the last day of the 6th month from the date of issue of the pass card.
- an official certificate or decision issued by the Hungarian State Treasury,
- identity card,
- address card,
- passport photo, which must not be older than 6 months.

TramTrain tickets distributed by MÁV Személyszállítási Zrt.

The following tram-train products distributed by MÁV Személyszállítási Zrt. are valid on the Service Provider's vehicles:

- a. TT 24-hour A-B-C + Szeged local combined zone ticket (Szeged local, Szeged-Algyő-Hódmezővásárhely).** The TT 24-hour A-B-C combined zone ticket provides an unlimited number of journeys within and between TT trains and trains on line 135 of MÁV Személyszállítási Zrt. within and between Szeged, Algyő and Hódmezővásárhely, as well as on the intercity connecting services of MÁV Személyszállítási Zrt. within the section boundary of Hódmezővásárhely, as well as in local transport in Szeged (tram, bus, trolleybus). Validity of the issued ticket: +23:59 minutes from the time chosen by the passenger, recorded by the ticketing device.
- b. TT 72-hour A-B-C + Szeged local combined zone ticket (Szeged local, Szeged-Algyő-Hódmezővásárhely)** The TT 72-hour A-B-C combined zone ticket provides an unlimited number of journeys within the validity of TT trains and trains running on line 135 of within and between Szeged, Algyő and Hódmezővásárhely, and on the intercity connecting services of MÁV Személyszállítási Zrt. within the section boundary of Hódmezővásárhely, as well as on local transport in Szeged (tram, bus, trolleybus). Validity of the issued ticket: +71:59 minutes from the time chosen by the passenger, recorded by the ticketing device.

Full-price and discounted county and country passes combined with local transport in Szeged distributed by MÁV Személyszállítási Zrt..

Pass types are accepted on all Szeged local MÁV Személyszállítási Zrt. and SZKT lines, as well as on the MÁV Személyszállítási Zrt. TramTrain line. Discounted passes can only be purchased for students (daytime, evening, in professional adult education: correspondence course + Kréta certification) exclusively with a student card.

- a. Csongrád – Csanád County Pass + Szeged Local Combined Pass (Csongrád – Csanád County, Szeged Local):** Within the validity of the 30-day Csongrád – Csanád County combined pass, it provides an unlimited number of journeys with the same validity as the Csongrád Csanád County pass on the intercity trains of MÁV Személyszállítási ZRT., as well as on local trains of SZKT and MÁV Személyszállítási ZRT., in the local public transport of Szeged (tram, bus, trolleybus). The combined pass issued is valid from 00:00 on the day chosen by the passenger, until 24:00 on the day before the same day of the following month.
- b. Discounted Csongrád – Csanád County Pass + Szeged Local Combined Pass (Csongrád-Csanád County, Szeged Local) (90% discount)** validity: Within the validity period of the discounted 30-day Csongrád-Csanád County pass, it provides an unlimited number of journeys with the same validity as the Csongrád – Csanád County pass on the trains of MÁV Személyszállítási ZRT., as well as on local trains of SZKT and MÁV Személyszállítási ZRT., in the local public transport of Szeged (tram, bus, trolleybus). The discounted, combined pass issued is valid from 00:00 on the day chosen by the passenger, until 24:00 on the day before the same day of the following month.
- c. Country pass + Szeged local combined pass (nationally on intercity and Szeged local trains):** Within the validity period of the 30-day Combined Country Pass, it provides an unlimited number of journeys with the same validity as the Country Pass on the intercity trains of MÁV Személyszállítási Zrt. GYSEV and other bus service providers, on local trains of SZKT and MÁV Személyszállítási Zrt., in the local public transport of Szeged (tram, bus, trolleybus). The combined pass issued is valid from 00:00 on the day chosen by the passenger, until 24:00 on the day before the same day of the following month.

Discounted Country Pass + Szeged Local Combined Pass (on national intercity and Szeged local trains) (90% discount): Within the validity period of the discounted, combined 30-day Country Pass, it provides an unlimited number of journeys with the same validity as the Country Pass on the intercity trains of MÁV Személyszállítási Zrt., GYSEV and other bus service providers, as well as on local trains of SZKT and MÁV Személyszállítási Zrt., in the local public transport of Szeged (tram, bus, trolleybus). The issued discounted pass is valid from 00:00 on the day chosen by the passenger, until 24:00 on the day before the same day of the following month. The detailed rules on the fee products distributed by MÁV Személyszállítási Zrt. can be found in the General Terms and Conditions of MÁV Személyszállítási Zrt.

IV. Other rules related to the use of the service

By declaring their intention to provide or use the service (putting the vehicle into service or boarding the vehicle running according to the current schedule in the designated place, with the intention of travelling), the Parties declare that they have become familiar with the contents of these Travel Conditions – which form an integral part of the transfer contract – and accept to be bound by them. At the same time, with this implied conduct, a passenger transport contract enters into force between the parties, on the basis of which the Passenger is entitled to use the

passenger transport service offered by the Service Provider – in compliance with the Travel Conditions.

The Service Provider may withdraw from the performance of the above-mentioned contract through the Driver representing him on the given vehicle and by his immediate decision if the Passenger intending to conclude the contract violates the Travel Conditions in a visible way, in particular: endangers the safety of the service of public interest (transport); refuses to pay the fare specified in the tariff, to validate the ticket entitling them to travel, to present a valid pass/travel or discount card and a card suitable for identifying the person.

The Passenger Transport Agreement concluded between the Passenger and the Service Provider is effective from the time of boarding and leaving the local scheduled vehicle. Regular local public transport vehicles may only be boarded or disembarked (except in exceptional cases) at the designated stopping point.

If the Service Provider's service replaces tram-train services or tram-train services as well, the intercity tariff products issued by MÁV Személyszállítási Zrt. for the replaced tram-train service valid within the administrative border of Szeged are also valid on the service.

1. Timetable, Force Majeure:

The figures announced in the timetable are indicative. Different journey times (earlier arrival / departure at a stop) may occur mainly in the early morning, late evening and during periods with less traffic (e.g. summer, weekend, holiday).

Dear Passengers are kindly requested to take the above into account when planning their arrival at the stop.

In the event of a cancelled, interrupted local or public transport service operating out of schedule, the Service Provider is obliged - in the event of an obstacle due to an unexpected cause, either by an auxiliary line or, by notifying the Companion Service Provider and the Inspection Company - by providing boarding to the local line(s) running parallel partially or in whole, in the shortest possible time, but preferably within 30 minutes under the given mechanical, technical and traffic conditions, of the passengers concerned further delivery.

In the event of an extraordinary stop of the vehicle due to accident, permanent obstruction, technical failure or any other reason, except in the event of injury to the driver, passengers may leave the vehicle only with the driver's permission. The Service Company shall not be liable for any damage or accident resulting from the violation of this obligation.

2. Hand luggage - baggage transport

On local, regular public transport, each Passenger may carry a maximum of 2 pieces of hand luggage not exceeding 40x50x80 cm, which can be carried by one person due to its weight, and does not hinder boarding and disembarking, or 1 sledge, or 1 pair of skis, or 1 bundle of saplings, or 1 stroller, wheelchair or other mobility aid, free of charge, with appropriate safety measures. Ice skates can only be carried with an edge protector or packed in a bag. The passenger may be obliged to pay a surcharge for items or baggage that do not comply with the above.

3. Transporting a stroller

The placement and supervision of a small child transported in a stroller is always the responsibility of the attendant with the addition that the attendant decides whether to transport the child in the stroller or on their lap. The stroller must be secured even if the child is not traveling in it. A stroller may be taken into the vehicle as hand luggage – whether open or closed – if it can be placed there properly, does not hinder the necessary movement of passengers inside the vehicle, can be secured against movement and does not cause damage or contamination to the physical integrity of the passengers, their luggage, the vehicle and its equipment.

4. Wheelchairs and other mobility equipment (hereinafter referred to as wheelchairs) may be brought into the vehicle under the following conditions:

- It may only be transported in designated places with a pictogram, and boarding and disembarking may also take place at the door marked with the pictogram.
- It can get on the vehicle on its own and fit in the designated place. The device must be safely secured by the owner or the person accompanying him in such a way as not to endanger his or her physical integrity or that of other passengers.
- The operation of the vehicle ramp is the responsibility of the driver.
- The combined weight of the disabled person and the wheelchair or mobility equipment shall not exceed 250 kg.
- A passenger travelling in a wheelchair or mobility aid, or a person accompanying him/her, shall be liable for any damage to persons and property caused by his/her own conduct or by the object or luggage he/she carries with him in passenger facilities, in the vehicle, in the passenger compartment of the vehicle or to other passengers.
- Electric mopeds cannot be transported on vehicles operated by MÁV Személyszállítási Zrt..

Not supplied:

- an object of which carriage is prohibited by law or official order.
- an object or luggage that endangers the physical integrity or safety of the Passengers, - or may damage or defile the Passengers' clothing, hand luggage or vehicle furnishings.
- explosive, flammable, burnable, toxic, corrosive or infectious substances,
- loaded firearms.

5. Live pet and dog transport:

- Only dogs with muzzles and leashes are allowed on public transport. The Passenger must have the dog's vaccination certificate and present it to the Service Provider and the inspection staff upon request - the price of transporting a dog that is not transported as hand luggage (not in a closed means of transport) is the same as the price of a valid ticket for the vehicle. Service dogs (guide dogs, assistance dogs for persons with reduced mobility, sound signalling, seizure detector, personal assistance dogs) and dogs assisting in the performance of official tasks can be transported free of charge on vehicles without restrictions (without muzzle). The training (examination) of the service dog must be certified by a logo placed on its harness or by a certificate issued on the exam. Regular dog can also be transported with a general monthly pass, the price of the pass is the same as the city general monthly pass. (In this case, the ID number slot must contain the words "DOG" legibly indicated - before the first trip.)
- One dog per passenger may be carried as hand luggage in a closed means of transport which does not exceed the size of hand luggage and ensures that the animal is not released during the journey.
- Dogs transported as hand luggage (closed means of transport) are free of charge.
- Poultry, songbirds, pigeons and other small animals may be transported free of charge in baskets, crates, bags and packages that do not exceed the size of hand luggage and do not contaminate the clothing of the travelling public and vehicle furnishings.
- Live animals brought into the vehicle must be supervised by the passenger. If the live animal disturbs the passengers with its behavior or causes them discomfort, the Service Provider may exclude the live animal from transportation. Assistance dogs may only be excluded from travel if they behave in a manner endangering the physical integrity of the occupants.

Other live animals may not be transported on local public transport, sick animals may not be brought into the vehicle.

6. Bicycle transport:

The carriage of bicycles which, by reason of their size, are considered to be hand luggage, shall be subject to the first paragraph of point 2 of the Conditions of Carriage.

Bicycles that do not qualify as hand luggage may only be transported on the Service Provider's electric vehicles on the routes announced in the timetable or announcement, at the designated place and time, secured with the help of a fixing device installed on the vehicles. Bicycles may not be transported if they are specially designed (cargo, tandem, motorized, etc.) on which luggage is secured or which cannot be secured due to their design. Wheelchair and pushchair passengers have an advantage over cyclists travelling on bicycles other than hand luggage if they board at the same take-off point. If the travelers listed above board at different places, the Service Provider is obliged to transport those who boarded at the previous stop.

The driver may prohibit boarding of bicycles that do not qualify as hand luggage in cases of congestion or obstruction of passengers. Small bicycles with an outer wheel diameter of up to 41 cm (16", i.e. inches or coll), scooters and folded bicycles without size limit, may be carried free of charge as hand luggage in all vehicles, provided that they cannot damage or contaminate passengers' clothing or vehicle equipment.

The fee for bicycle transportation is displayed in the annex of the General Terms and Conditions of Service Providers. A maximum of 2 bicycles can be transported on one vehicle at a time. Passengers shall be clearly informed about the transportability of bicycles by means of a bicycle pictogram.

If the passenger transporting the bicycle causes damage to the vehicle or the platform at the stopping point to the Service Provider or to a third party, he/she shall be liable for the damage caused. The Service Provider shall not be liable for any damage caused by a third party in the passenger's bicycle.

V. Inspection:

The **Driver** and the **Traffic and Passenger Inspector** **are considered to be persons performing public duties** in the course of their work. **(Section 459§, Section 12 of the Criminal Code)**.

Whoever obstructs such persons in their lawful proceedings by force or threats, compels them to take action, or abuses them during or because of their proceedings, commits a criminal offence, and shall be punished with imprisonment from one year to five years. (Section 310 § point 1 of the Criminal Code)

Payment of the fare specified in the Tariff, validity of the ticket / season pass / monthly pass / travel ID; or entitlement to any discount shall be checked by the Driver and the Traffic and Passenger Inspector of the Company entrusted with the inspection.

Traffic and passenger inspectors are entitled to board the vehicle and to check the travel eligibility of; occupant of the vehicle; and of the persons disembarking directly from the vehicle, even at the designated stopping point - taking into account that the Passenger entering the front door is entitled to purchase a ticket both from the driver of the vehicle or from the onboard ticket machine located on the vehicle.

The ticket, (valid season/monthly pass, travel IDs and other documents entitling you to the travel or to the discount) must be presentable even before the start of the journey - with the exception of the driver's ticket and the ticket purchased on the vehicle by contactless means of payment, from an onboard ticket vending machine - or at the stopping point, when boarding the vehicle; – including the driver's ticket and the ticket purchased on board the vehicle by contactless means of payment from an onboard ticket machine - in case of an inspection must be presented and, if necessary, handed over during the entire journey and immediately after disembarking from the vehicle even at the stopping point, at the request of the Traffic and Passenger Inspector.

If necessary to establish the legal use of the travel pass or the travel discount, or if necessary to carry out the verification procedure, the Passenger is obliged to prove his/her identity. (Government Decree 213/2012 (VII.30.) § 13. (1))

The Passenger(s) shall cooperate in the verification procedure for determining the right to travel and, if necessary, levying a surcharge – in case of any detention of the vehicle at the stopping point.

An invalid ticket (Season/monthly pass or travel identification) – until the ownership and entitlement are proven - can be confiscated by the person authorized to inspect!

If the passenger has a valid pass or is entitled to discounted travel, but can not present their pass during the inspection, or prove their entitlement to the discount or their personal connection to it, or is traveling with a blank pass or a pass filled out with a pencil,

from the day following the audit, within the prescribed deadline by the city general assembly resolution-in the office of the Company entrusted with the inspection – after presentation or verification, the passenger must pay the specified tariff of “ticket presentation” surcharge.

The Passenger who,

- **travels without a ticket**
- **invalid (not yet validated/multiple times, or punched delayed) ticket, monthly/season pass or travel ID**
- **ineligible use of discount**
- **transports a dog without a separate ticket (pass), furthermore**
- **who brings an item into the vehicle that can not be transported as luggage or hand luggage, furthermore**
- **if the passenger, or the luggage transported by them or the live animal traveling with them stains the vehicle, and/or**
- **does not oblige and violates the „TRAVEL CONDITIONS” stated above in any other form,**

will be subjected to pay surcharge and can be excluded from further travel. Regarding the surcharge imposed during the inspection a request of fairness can be submitted online or in person at the office of Szeged Környezetgazdálkodási Nonprofit Kft.

VI. Data protection

In connection with the use of the service, the Service Providers (Szegedi Közlekedési Kft., MÁV Személyszállítási Zrt, Szegedi Környezetgazdálkodási Nonprofit Kft.), are independent data controllers in respect of the data processing carried out by them, and process the personal data of the data subjects in accordance with the provisions of the General Data Protection Regulation (EU) 2016/679 of the European Parliament and of the Council (GDPR) and Act XLI of 2012 on passenger transport services. The Service Providers publish the data management information, which contain the purpose and legal basis of data processing, the rules for exercising the rights of Passengers as data subjects related to data protection, as well as the detailed provisions related to data processing, on their own website, at the following contact details:

MÁV Személyszállítási Zrt.:

<https://www.mavcsoport.hu/mav-szemelyszallitas/bemutakozas/altalanos-informaciok>

Szegedi Közlekedési Kft.:

<http://szkt.hu/adatvedelmi-politika-es-tajekoztatok>

Szegedi Környezetgazdálkodási Nonprofit Kft.:

www.szkht.hu

page (Privacy Policy ; [Privacy](#) and data management policy)

These Travel Conditions are effective on 1 December 2025 at 00:00.

Szegedi Környezetgazdálkodási Nonprofit Kft.

Szegedi Közlekedési Kft.

MÁV Személyszállítási Zrt.